

United States Embassy Lusaka, Zambia
Security Message for U.S. Citizens: Carjacking in Lusaka

February 12, 2014

The U.S. Embassy has received reports that a carjacking recently occurred on Leopards Hill Road in the vicinity of the American International School of Lusaka. No U.S. citizens were involved in the incident.

The vehicle was struck by a rock and when the driver stopped the car to investigate, four men approached the vehicle and threatened the driver with a knife. The driver complied with the perpetrators' demands, and was tied up and robbed of his vehicle but was left unhurt.

The U.S. Embassy reminds U.S. citizens that armed carjackings occur in Zambia on a frequent basis. U.S. citizens should remain aware of their surroundings when driving, especially after dark and whenever approaching chokepoints. If you notice a vehicle following you or any other suspicious activity, do not drive home, but proceed to a police station or well-lit public area.

Please contact the local police and notify the U.S. Embassy if you are a victim of a crime. The local equivalent to the "911" emergency line in Zambia is 999. Police response, particularly outside major cities, varies and may be delayed due to a lack of vehicles and other resources.

We strongly recommend that U.S. citizens traveling to or residing in Zambia enroll in the [Department of State's Smart Traveler Enrollment Program \(STEP\)](http://www.Travel.State.Gov) at www.Travel.State.Gov. STEP enrollment gives you the latest security updates, and makes it easier for the U.S. embassy to contact you in an emergency. If you don't have Internet access, enroll directly with the nearest U.S. embassy.

Regularly monitor the State [Department's website](http://www.State.gov), where you can find current Travel Warnings, Travel Alerts, and the Worldwide Caution. Read the [Country Specific Information for Zambia](http://www.State.gov). For additional information, refer to "A Safe Trip Abroad" on the State Department's website

Contact the U.S. Embassy for up-to-date information on travel restrictions. You can also call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries. These numbers are available from 8:00 a.m. to

8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays). Follow us on [Twitter](#) and [Facebook](#), and download our free Smart Traveler app, available through [iTunes](#) or [Google Play](#), to have travel information at your fingertips.

The U.S. Embassy in Lusaka is located on Ibex Hill and is open Monday through Thursday from 0730 to 1730 and on Fridays from 0730 to 1130. The Consular Section can be contacted at 0211-357-000 or via email at ACSLusaka@state.gov. If you are a U.S. citizen in need of urgent assistance, **the emergency number for the U.S. Embassy is +260 (0) 966-877-805**